



February 15, 2021

Dear Retail Partner:

Litehouse Foods is voluntarily recalling lot 16002 03 071321 of Litehouse item 16002 60/1.5oz BH/SS Caesar because it does not meet our high standards for quality. Note: This could be a food safety issue for individuals who are allergic to anchovies. The recall was initiated after it was discovered that product labeling stated Caesar on the Front label and Blue Cheese on the back. Subsequent investigation indicates the problem was caused by a packaging error.

The product included in this recall is only the following: **LH Item number 16002 60/1.5oz Bright Harbor Shelf-stable Caesar with lot code 16002 03 071321**

Note: The code date is located on the back of the pillow (pouch) along one side of the printed area and includes the plant designation and best by date in numerical format (mmddy). The affected lot is coded as 03 071321 as seen below.



Ship Date	Code Date	Shipper coding	PO	Shipped to	Cases
11-FEB-2021	071321	16002 03 071321	12251	U.R.M. INC. (SSEW)	16
11-FEB-2021	071321	16002 03 071321	13268	U.R.M. INC. (SSEW)	16

1. Please destroy quantities of this code date in your possession. If destruction is not a possibility, please contact Litehouse, Inc. for pick up. Please contact your Regional Sales Manager, Broker or Litehouse Customer Service Representative at 1-866-578-1652 if you need the product to be picked up.



2. If you have consumer inquiries, please explain that Litehouse has issued a voluntary product recall. You may also refer questions to us for more information (see below).
3. This product is ready for replenishment. We have ample inventory available and there is no hold.

We at Litehouse are committed to producing exceptional products and hold the health of our customers, along with quality and food safety, as our top priorities. Thank you for your continued support of Litehouse and for being a valued business partner.

Sincerely,

Dorrie Francis, Vice President Technical Services, Litehouse, Inc.  
208 920-2105  
dfrancis@litehouseinc.com

Contact information:

Sales Questions:

Alice Sloane, Regional Business Manager, 208 920 2173, Alice.Sloane@litehouseinc.com

Distributor Questions:

Donna Kamp, Customer Service Lead 866-578-1652, dkamp@litehouseinc.com

Consumer Questions:

Shawn Grover Food Safety and Quality Director, 435-705-7330, sgrover@litehouseinc.com



## Product Recall Effectiveness Checks

U.R.M. INC. (SSEW) reference PO 12251 and 13268

Please read each question and check the proper answer you have chosen. Please check with anyone who may have received this notification before answering.

Date (filling out form): \_\_\_\_\_

1. Did your firm receive notification that Litehouse Inc. is recalling its \_\_\_\_\_ product?  
 Yes    No
2. Did your firm receive shipments of the product being recalled? (if no, please sign and return).  
 Yes    No
3. Do you now have any of the recalled product on hand? Please check inventories before answering).  
 Yes    No
4. If the answer to question 3 is YES, do you intend to return the product to Litehouse as requested?  
 Yes    No
5. If the answer to question 4 is NO, please explain your intentions \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
6. Have you received any reports of illness or injury related to this product?  
 Yes    No  
If yes, please provide details.  
\_\_\_\_\_  
\_\_\_\_\_

Name of person completing questionnaire: \_\_\_\_\_

Please return form to:

Litehouse, Inc.  
100 Litehouse Drive  
Attention: Quality Assurance Dept.  
Sandpoint, Idaho 83864  
Fax: (208) 263-7821