

Nestlé USA

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Nestleusa.com



SALES ORGANIZATION

October 30, 2019

Dear Valued Customer,

Nestlé USA is initiating a voluntary recall of ready-to-bake **refrigerated** Nestlé Toll House Cookie Dough products as well as M&Ms Cookie Dough products manufactured by Nestlé USA due to the potential presence of food-grade rubber pieces. This voluntary recall only covers specific batch codes of the products listed in the table below, which include ready-to-bake **refrigerated** Nestlé Toll House Cookie Dough bars, tubs and tube-shaped “chubs.”

Not impacted by this recall are the following products: Nestlé Toll House Morsels, Nestlé Toll House Ice Cream Sandwiches, and Nestlé Toll House Edible Cookie Dough.

Nestlé USA is taking this action out of an abundance of caution after receiving reports of food-grade pieces of rubber in some of these products. We have identified the source of the rubber and have already fixed the issue.

We are working with the U.S. Food & Drug Administration (FDA) on this voluntary recall and will cooperate with them fully.

Consumers who may have purchased the impacted products listed should not prepare or consume them but should instead discard the product. They should contact Nestlé Consumer Services at nestleproductinquiry@casupport.com, and retain proof of purchase (UPC, original cash register receipt, batch code or packaging) for reimbursement.

Your Nestlé USA Sales Representative will provide you with a trace report detailing shipments that contain the impacted products. **Please communicate immediately to your distribution center(s) and retail outlets alerting them to the details of this voluntary recall and direct them to remove and destroy the impacted product.** Your assistance is greatly appreciated in clearing store shelves, warehouses, and/or storage rooms.

The quality, safety and integrity of our products remain our number one priority. We sincerely apologize for any inconvenience this action represents to both our consumers and retail customers.

Sincerely,

Nestlé Sales Organization

The recall is limited only to the ready-to-bake **refrigerated** products below, with batch codes that begin with 9189 through batch codes that begin with 9295. Batch codes can be identified on the product packaging. Please utilize reference images enclosed and look for the four-digit batch code after the “use or freeze-by” date, which will be provided by your Nestlé Sales Representative.

Product Name
Simply Delicious Nestlé Toll House Chocolate Chip Cookie Dough (18oz)
Simply Delicious Nestlé Toll House Peanut Butter Chocolate Chip Cookie Dough (18oz)
Simply Delicious Nestlé Toll House Sugar Cookie Dough (18oz)
Nestlé Toll House Chocolate Chip Chub (16.5oz)
Nestlé Toll House Chocolate Chip Chub (30oz)
Nestlé Toll House Chocolate Chip Lovers Club Tub (80oz)
Nestlé Toll House Chocolate Chip Tub (36oz)
Nestlé Toll House Chocolate Chip Tub (80oz)
Nestlé Toll House Fall'n Leaves Cookie Dough (16oz)
Nestlé Toll House Frozen II Cookie Dough (14oz)
Nestlé Toll House Holiday Chocolate Chip Tree Sprinkle (16oz)
Nestlé Toll House Monster Munch (16oz)
Nestlé Toll House Pinch of Grinch Cookie Dough (14oz)
Nestlé Toll House Triple Chip Cookie Dough Bar (16oz)
Nestlé Toll House Ultimate Chocolate Chip Lovers (16oz)
Nestlé Toll House Ultimate Turtles Cookie Bar (16oz)
Nestlé Toll House White Chip Macadamia Nut (16oz)
Nestlé Toll House Chocolate Chip Bar (16.5oz)
Nestlé Toll House Mini Chocolate Chip Bar (16.5oz)
Nestlé Toll House Peanut Butter Chocolate Chip Bar (16oz)
Nestlé Toll House Sugar Cookie Bar (16.5oz)
Nestlé Toll House Oatmeal Raisin Cookie Bar (16.5oz)
Nestlé Toll House Peanut Butter Cookie Bar (16oz)
M&M's Everyday Cookie Dough (14oz)
M&M's Ghouls Mix Cookie Dough (14oz)
M&M's Holiday Cookie Dough (14oz)